

Date of Recall submission: **29-May-26**

Vehicles Affected:

Make	Model	Model Year
ARBOC	SPIRIT OF FREEDOM	2026
ARBOC	SPIRIT OF INDEPENDENCE	2026

Internal Reference Number: **N/A**

Transport Canada Recall No.: **2026-264**

Defect or Noncompliance Description: ARBOC was advised by the manufacturer of wheelchair restraints (Q'Straint) that they had issued a recall in the USA under NHTSA ID 26E023, indicating some restraint assemblies were manufactured with defective retractors that fail to properly lock. Sticking of the auto release function due to interference between internal components.

Safety Risk / Result: An unlocked retractor will not properly secure a wheelchair and place the passenger at a risk of serious injury or death during normal vehicle travel, emergency maneuvers, or a crash.

Remedy Description: Customers will be notified to inspect and remove any retractors bearing the suspect Q'Straint Part Number Q011002, and Date of Manufacturing. Suspect products will be replaced by Q'Straint at no expense.

Precautions prior to remedy, if any: An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual.

Remedy Material Availability: Remedy materials are currently available from Q'Straint.

Costs: Costs will be handled by Q'straint. If Q'straint is unable to help owners, feel free to contact ARBOC customer service at 574-825-4880.

Questions: If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to: safetyrecalls@nfigroup.com
 In the subject line, please indicate, as applicable:
 -"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR
 -"VEHICLE INFORMATION - VIN 12345678X87654321" OR
 -"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR
 -"ADDRESS CHANGE - VIN 12345678X87654321"
 If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **01-Jun-26**