

Date of Recall submission: **08-Dec-25**

Vehicles Affected:

Make	Model	Model Year
ARBOC	Spirit of Freedom	2025
ARBOC	Spirit of Independence	2025

Internal Reference Number: **N/A**

Transport Canada Recall No.: **2025-684**

Defect or Noncompliance Description: The supplier of wheelchair restraints (Q'Straint) has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 07-May-2025 to 10-Sep-2025. Not all retractors shipped during this period contain this defect.

Safety Risk / Result: The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

Remedy Description: Contact Q'Straint Customer Service 800-987-9987 for a Return Material Authorization (RMA) number for a Retractor replacement. If Q'straint is unable to help owners, feel free to contact ARBOC customer service at 574-825-4880.

Precautions prior to remedy, if any: Contact Q'Straint Customer Service 800-987-9987 for a copy of their identification and checking procedures related to their recall (in the USA) 25E063. If Q'straint is unable to help owners, feel free to contact ARBOC customer service at 574-825-4880 for a copy of the identification/checking procedures.

Remedy Material Availability: Material is available now.

Costs: Costs will be handled by Q'straint. If Q'straint is unable to help owners, feel free to contact ARBOC customer service at 574-825-4880.

Questions: If you have any questions about a **specific vehicle, a recall number, or to report a safety concern**, please send the request to: safetyrecalls@nfigroup.com
 In the subject line, please indicate, as applicable:
 -"RECALL INFORMATION - VIN 12345678X87654321", with the Transport Canada recall number YYYY-123 (in the yellow highlighted cell on this page), OR
 -"VEHICLE INFORMATION - VIN 12345678X87654321" OR
 -"SAFETY QUESTION/ISSUE - VIN 12345678X87654321", OR
 -"ADDRESS CHANGE - VIN 12345678X87654321"
 If known, please provide the SR and fleet number of the specific vehicle, and any pertinent information to assist in getting a response to you.

Website document last updated: **31-Mar-26**